



ETHEKWINI MUNICIPALITY PRIVACY STATEMENT

The eThekweni Municipality cares about privacy and is committed to ensuring compliance with all applicable laws such as the Protection of Personal Information Act, 4 of 2013 (“**POPIA**”).

We collect personal information you provide to us. We process your personal information where it is necessary to provide you with our services or engage with you. We will use your personal information only for the purposes for which it is collected.

When processing your personal information:

- we implement technical and organisational measures to ensure a level of security appropriate to the risk to the personal information we process;
- we only retain your personal information for as long as is necessary or in accordance with applicable laws; and
- we use our best endeavours to keep the personal information accurate, complete and up to date as is necessary.

We may share your personal information with third parties. We will only share your personal information in accordance with the requirements set out in POPIA.

You have the right to request access, correction, deletion or destruction of your personal information. Please contact Ms Adele Seheri 031 3112390; Adele.Seheri@durban.gov.za for more information on how to exercise your rights or if you have any queries regarding this privacy statement.