



CONTRACT NO. 1S-15306: MUNICIPAL SERVICES AND LIVING CONDITIONS SURVEY - 2014/15

Tenders are hereby invited from suitable contractors to undertake a MUNICIPAL SERVICES AND LIVING CONDITIONS SURVEY 2014/15 to provide Municipal decision makers with a clear understanding of the residents' perceptions of their living conditions, their satisfaction with Municipal services and with their neighbourhoods, and their satisfaction with the quality of their own lives.

The broad scope of the work includes:

1. Review the questionnaire
2. Finalize the spatial distribution of the sample
3. Project preparation for household surveys
4. Conducting household interviews
5. Validation of questionnaires
6. Development of a database
7. Capture of survey data
8. Validation of captured data
9. Weighting of data
10. Analysis of data results and preparation of a report
11. Submission of the electronic database and report

Tender documents can be obtained from the Office of Strategic Management Reception, 2nd Floor, Rennie House, 41 Margaret Mncadi Avenue (Victoria Embankment), Durban from 01 September 2014. Tender documents will only be released on the payment of a non-refundable charge of R100-00. This payment can be made in cash or by a bank guaranteed cheque made out to eThekweni Municipality. A compulsory briefing session will be held on the 12 September 2014, from 11:00 to 12:00, on the 2nd Floor, Rennie House, 41 Margaret Mncadi Avenue (formerly Victoria Embankment).

A formal attendance register will be taken, and proposals will only be evaluated from firms having paid the non-refundable charge of R100-00 and attended the briefing session. Written enquiries only must be directed to Mr. M. Lengolo of the eThekweni Office of Strategic Management on email: lengolom@durban.gov.za, or fax 031-311 4120. Tenders need to be placed in a sealed envelope addressed to the eThekweni Office of Strategic Management and clearly endorsed, "Tenders for the Municipal Services and Living Conditions Survey_2014 /15".

These must be placed in the in the tender box located on the Ground Floor, Municipal Buildings, 166 KE Masinga Road (formerly Old Fort Road), Durban, and not any other Municipal department, by no later than 11:00 on 2014-09-26. The eThekweni Municipality will accept no responsibility for the late submission of tenders. The eThekweni Municipality reserves the right to not accept the lowest or any tender.

Sibusiso Sithole
City Manager