



## **PUBLIC SERVICE MONTH BATHO PELE COMPETITION**

EThekweni Municipality's Batho Pele Office and Sizakala Unit in its efforts to promote and enhance customer services to improve service delivery, are holding a competition in the following categories.

**Here's how to enter:**

### **Categories**

**1. PUBLIC SERVANTS**

All eThekweni Municipality employees from Task Grade 03 to 12 and Provincial Department officials from Equate Level 1 to 9, who are based in offices located within the eThekweni Municipality's boundaries. Question: Of the 11 Batho Pele Principles, choose 5 and link them to one another explaining how you can make them operational, giving practical examples.

**2. ETHEKWINI CITIZENS**

All citizens over the age of 18, excluding government employees, residing within the eThekweni Municipality's boundaries. Proof of address from your Ward Councillor or Municipal utility bill should be attached to all entries. School learners are exempted from the requirement to submit proof of address. Question: Of the 11 Batho Pele Principles, choose only 5 and align them with services you have received from any department within the Municipality and where possible attach evidence.

**3. SCHOOL LEARNERS**

All learners in schools within the eThekweni Municipal boundaries, starting from Grade 7 to 12. Each entry must have a school stamp and a letter of consent from a parent or guardian. Question: Of the 11 Batho Pele Principles, choose 5 and match them with services you have received from a Municipal department e.g. Health, Solid Waste, Scholar Patrols, Library, Sports & Recreation Services etc.

### **THE FOLLOWING TERMS AND CONDITIONS APPLY:**

Entrants:

1. Must be Council or Provincial Government employees with Service or Persal numbers.
2. Must not be in any supervisory or management post.
3. Must not be Batho Pele champion at any level.
4. Must not be family members of Batho Pele champions.
5. Must not have been suspended or disciplined or given a sanction for misconduct in the last 5 years.
6. Prizes are non-negotiable.
7. Any citizen or public servant who owes a debt to the Municipality will not be eligible to enter the competition.
8. Winners will be contacted telephonically.
9. The official awarding will be done at City Hall.

**To enter**





- Entrants must write out their answers, seal them in envelopes, clearly mark them: Batho Pele Competition and drop them off at the Batho Pele Office on the 8th Floor, Shell House, Durban or at any Sizakala Centre.
- Alternatively, entries can be emailed to [bathopele.office@durban.gov.za](mailto:bathopele.office@durban.gov.za) and acknowledgements of receipt will be sent via return email within 3 days of receipt.
- For more information, please contact the Batho Pele Office on 031-311 3310 /031-311 3030.
- Competition closes on the 30 October 2015, at 13h00. Entry forms can be found at Sizakala Centres Winners will walk away with TA BLETS and other prizes

