PARTNERSHIPS IN ACTION
SOUTH DURBAN BASIN

January 2007 (Final draft)
Partnership with us to develop the South Durban Basin to be:

- A Place to Live and Work
- A Place to Invest
- A place to Transport Goods and People
- A place for the Environment

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1. WHY THIS DOCUMENT?

This document has been compiled with the expressed purpose of presenting partnership opportunities within the South Durban Basin.

The eThekwini Municipality has taken the first step to developing these opportunities by enabling a partnership with the European Union (EU) to create an innovative way of developing and improving local areas through Area Based Management (ABM).

We call on you as businesses, residents and government departments to further the develop of this partnership with us to develop the South Durban Basin to be:

- A Place to Live and Work
- A Place to Invest
- A place to Transport Goods and People
- A place for the Environment

By working in partnership many individuals, businesses, departments and organisations would be able to contribute in a meaningful way toward improving the adverse living, travel and working conditions faced by residents and workers every day in the South Durban Basin (SDB).

This document presents initiatives being undertaken in the area with the view of developing partnership where local expertise, social responsibility funding, time, and other resources would be used to the benefit of the larger SDB communities in a structured and sustainable manner.

2. SOUTH DURBAN BASIN AT A GLANCE

The South Durban Basin (SDB) is a National economic powerhouse which consists of an industrial area with some 3 000 formal businesses providing jobs for 60 000 people, and a substantial residential component being home to some 120 000 residents; with the potential for expansion in a range of industries which will make a significant contribution to national priorities focussed on economic growth, skills development and job creation.

Dominated by Durban Port in the North and stretching to Umbogintwini in the South, the SDB is bounded on the West by major transport linkages, while the eastern boundary a spectacular but sensitive coastal strip - See SDB Maps on page 21 and 22.

The SDB contributes largely to Durban being the most significant logistics hub in the country, while nationally significant; chemical, petrochemical, motor vehicle and pulp manufacturers ensure its status as a key manufacturing node; making Durban an extraordinary business and recreation location.

In applying the National Policy in the 1930’s, the South Durban Basin was planned as an industrial centre. In the 1950’s, through the enforcement of the Group Areas Act, Coloureds, Indians and African communities were often relocated adjacent to heavy industries. Implementing long term plans within the SDB requires sensitivity to the mix of diverse social, economic and environmental conditions, each requiring different and innovative responses.

Bristling with opportunity ... the relocation of the airport underway, port expansion planning well advanced, and private property changing hands, the South Durban Basin (SDB) is no longer characterised by the uncertainty of the past; particularly since new legislation is significantly reducing pollution, and national, provincial and local government align key economic developments.
3. THE AREA BASED MANAGEMENT (ABM) PROGRAMME

3.1 What is ABM?

In 2003 the eThekwini Municipality embarked on an innovative five year Area Based Management and Development Programme (ABMDP) with the intention to enhance service delivery, address spatial and social inequalities, as well as deepening local democracy in five strategic geographically defined areas of the City; one being the SDB.

The ABM programme acts as a catalyst and driver in identifying and testing innovative ways of implementing the Municipality’s Integrated Development Plan (IDP). The City in partnership with the European Union have allocated an amount of R350 million extra to support both capital and operational projects over the five years of the programme. National, provincial and other sources of funding and resources are also being made available through a variety of mechanisms, including partnerships with the private sector.

Led by small specialist teams operating within areas, the ABMDP programme opens up the opportunity to integrate the development and management initiatives of different spheres of government, line function departments, civil society and the private sector; to achieve best-practice approaches to sustainable development and management. It expands the space for bringing creativity and innovation to development approaches and creates a platform for meaningful partnerships and citizen action, thereby facilitating positive and sustainable social and economic impacts at a local level.

The South Durban Basin ABM Team consists of eight professionals responsible for team management, planning, programme management, economics, social services, economic development and communications.

3.2 HOW DO WE COMMUNICATE?

To achieve specific purposes, forums have been establish to co-ordinate government departments and stakeholder interaction in the SDB, each facilitated by a SDB team member; which include the:

- SDB Projects Group (ProG) ... Programme Planner, Steve Angelos;
- SDB Greening Group (Greening) ... Programme Planner, Steve Angelos;
- SDB Planning Working Group (PlaG) ... Spatial Development & Land Use Manager, Puvendra Akkiah;
- The SDB Joint Operations Group (JoG) with SDB providing strategic oversight of four SDB-Enviro-forums ... Enforcement Manager, Len George;
- The SDB Social Programmes Group (SprO) ... Social Development Manager, Eurakha Singh;
- The SDB Local Economic Development Group (LedG) ... Economic Development Manager, Noma Sokhela;
- SDB Communications and Public Relations & Marketing are managed by Institutional Development and Communications Manager, Sifiso Xulu.

Co-ordination and integration is carried to project level, and some examples of interaction between Local, Provincial and National Government departments and businesses at a project level include:

- Hostel Surrounds upgrading projects - focussing around the five hostels in the SDB;
- Station Surrounds upgrades focussing on the city interface to sixteen SDB stations;
- South Coast Road commercial Corridor Upgrade
- Coastal Development and Management Plan; etc ...
The ABM has good and sound relationships with departments such as Architectural Services, eThekwini Transport Authority, Roads, Business Support, Electricity as well as Parks and Recreation has been obtained; as well as cooperation and support from National and Provincial Departments like Transnet, DEAT, DWAF, etc ...

4. OUR KEY INITIATIVES

Sector information sheets are provided which detail the activities being undertaken in the SDB categorised in terms of sectors: economic, environmental, housing, logistics and infrastructure, skills development and social services; each is considered important for sustainable development of the SDB; which provide opportunities for partnerships that are aligned to the Municipalities Integrated Development Plan, in line with the municipal vision and development goals, these activities.

Each sector information sheet includes the following information:

- the current stakeholders;
- the potential stakeholders;
- the SDB ABM contact person for the sector;
- the current situation relating to the sector;
- the priorities for the sector; and
- the opportunities for partnerships; and
- Support from Government.

The sectors and related sheets are listed below:

**ECONOMIC SECTOR:**
- Investment promotion
- SMME Development
- Informal Trade
- Skills Development

**ENVIRONMENTAL:**
- Urban Greening
- Coastal Management
- Bio-diversity
- Pollution

**HOUSING:**
- Hostels Integration
- Informal Settlements
- Social Housing
- Homelessness

**LOGISTICS AND INFRASTRUCTURE:**
- South Coast Road
- Railway Station Surrounds Upgrade
- Logistics

**SOCIAL SERVICES:**
- Libraries, Clinics, Sports Facilities, Welfare Services, Schools
- Food Security
INVESTMENT PROMOTION

<table>
<thead>
<tr>
<th>STAKE-HOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
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</table>
Tel no: 031 451 9812 |

CURRENT SITUATION:
The Port of Durban remains the busiest port in Africa with rapid expansion planned to meet global demand; and the relocation of the International Airport which will free up land for development in one of the most strategic locations in the city; together with planned improvements to logistic means that the SDB is entering an era brisselling with new opportunities.

Durban, the most significant Port City needs to reposition and market itself, as a serious business and manufacturing location, as the economic hub of eThekwini and KZN, a global entry point, and gateway to Gold City. The SDB ABM programme is committed to attracting investment to the area and to this end has developed working relationships with Durban Investment Promotion Agency and the Economic Development Unit, through for example the Business, Retention and Expansion programme. The SDB ABM has placed substantial emphasis in the past three years on providing and improving the investment environment in the area through facilitation of provision of key infrastructure linkages (e.g. the Quality Street Bridge) and facilitating the improvement of operational efficiencies.

PRIORITIES FOR THE SECTOR:
- To develop a better understanding of the sectors that will benefit from locating in the SDB and developing focussed marketing initiatives.
- To provide and improve critical infrastructure viewed as important specifically by investors.
- To develop competitive incentive packages both addressing the cost of doing business in SDB as well as the lifestyle on offer in the city.

PARTNERSHIP OPPORTUNITIES:
- **Business:** (1) Joint marketing /Co-branding /Promotion /sectors specific (2) Positive contributions to the image and upgrading of the area in general, e.g. through Street Frontage and Façade upgrages, Street Management, Urban Improvement Precincts (UIPs); alternative approaches to infrastructure provision; sharing and exchanging of energy and waste products; and complementing service delivery as well as Business Retention and Expansion.
- **Communities:** (1) Verge and frontage improvements, street management, Participate in UIPs (2) Local communities to invest in economic development in the SDB
- **eThekwini:** (1) Strategic Positioning of the SDB within the context of the marketing of the eThekwini Municipality as a whole (2) The development of area specific incentive packages specifically aimed at the regeneration of the SDB (3) Improved service delivery through UIPs (4) Build the City – Port partnerships (5) Investigate and implement innovative and alternative approaches to infrastructure provision (6) Focus on sustainability of infrastructure. (7) Provide incentives and support for local communities to become involved in economic development.
SMME DEVELOPMENT

<table>
<thead>
<tr>
<th>STAKEHOLDERS</th>
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<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Business Support, Durban Chamber of Commerce, eThekwini Skills Development, eThekwini Economic Development</td>
<td>Department of Trade Industry, Department of Labour, Department of Education, various parastatals (Portnet, Spoornet, ACSA) and the private sector</td>
<td>Noma Sokhela Tel no: 031 451 9812</td>
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CURRENT SITUATION:
National government provides a policy framework for accelerating growth and development through supporting the development of SMMEs. To date the SDB ABM has placed substantial emphasis on supporting and promoting SMME development. The SDB SMME Fair has been a key event on the business calendar and is linked to the larger eThekwini SMME business fair. There has also been a focus on skills development. Skills development workshops, made possible through a partnership with eThekwini Business Support, have been conducted. Specific sectors are currently targeted through workshops, including tourism, construction, cooperatives, ICT, manufacturing etc.

PRIORITIES FOR THE SECTOR
To establish local sustainable SMMEs development agents that are easily accessible
To establish and provide sustainable support to SMMEs in the South Durban Basin.
To contribute to skills building in the SMME sector with a view to promote job creation.
To develop stronger linkages between the SMME sector and large corporates.

PARTNERSHIP OPPORTUNITIES

- **Business:** (1) Joint marketing / promotion of specific sectors (2) Partnering skills development programmes (3) Participate in the Business Linkages programme of the city (4) Provision of services supporting SMMEs, i.e. marketing, delivery, raw materials supply, accounting, tax returns, advice, debt collection, delivery, packaging (5) Mentorship opportunities.
- **The informal sector:** (1) Participate in the various programmes of the City and Business (2) Actively seek linkages with established businesses (3) Consider opportunities for “graduation” and diversification.
- **eThekwini:** (1) Ongoing SMME development and support (2) Promoting local (SDB) procurement from SMMEs and (3) Undertaking further SMME Capacity Building Initiatives (4) Facilitating access to finance for SMMEs.
## INFORMAL TRADE

<table>
<thead>
<tr>
<th>STAKEHOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>eThekwini Business Support (Informal Trade), SDB ABM, Urban and Landscape Design Department, ETA, South African Police Services &amp; Metro Police, Communities and Private Sectors</td>
<td>Street Traders Association, Metro Rail and Private Sector</td>
<td>Noma Sokhela</td>
<td></td>
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<tr>
<td>Tel no: 031 451 9812</td>
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### CURRENT SITUATION:
Street Traders impact on image, health, safety and security; and Informal Trade is an important and rapidly growing feature of the SDB economy. The SDB ABM, in partnership with eThekwini Business Support (Informal Trade), is capacitating and developing the street traders by regulating, registering and providing shelter, storage and ablution facilities for the street traders.

Street traders in priority areas have already been provided with trading facilities and more trading facilities are being designed and will be provided in different parts of the SDB as part of the ongoing management and regeneration of the area.

### PRIORITIES FOR THE SECTOR

- To identify and agree on specific trading zones in order to ensure effective enforcement and regulation with reasonable trading opportunities.
- To develop linkages between the 1st and 2nd economies, supporting the “graduation” of street traders from the 2nd to 1st economy.
- To make business development support and capacity building services available to traders in the informal economy.
- To find synergies between street traders and formal businesses through programmes such as Street Watch, cleaning and greening and “adopting” traders.

### PARTNERSHIP OPPORTUNITIES

- **Business:**
  - (1) Procurement of goods and services from the informal sector.
  - (2) Using existing spare capacity to building the business skills capacity of the informal sector.
  - (3) Supporting the development of facilities for the sector in appropriate locations.
  - (4) Participating in the various programmes of the municipality with the informal sector.

- **The informal sector:**
  - (1) Participate in the various programmes of the City and Business.
  - (2) Actively seek linkages with established businesses.

- **eThekwini:**
  - (1) Continued regulation, registration and provision of shelters for the informal sector.
  - (2) Promote improved linkages between the formal and informal business sectors.
**SKILLS DEVELOPMENT**

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<tr>
<th>STAKEHOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
</table>
|              | eThekwini Skills Development, eThekwini Business Support, SETA's, department of Labour and other skill development related institutions | Local businesses, Private Sector, Colleges, Universities, Durban University of Technology | Noma Sokhela  
Tel no: 031 451 9812 |

**CURRENT SITUATION:**

As the SDB is the industrial hub of eThekwini Municipality a strong focus on local skills development exists to meet the demands of industry and other sectors in order to reduce unemployment. A Skills Development Agency is being built at the Sizakala Customer Centre at Umlazi Megacity to improve access to information and linkages to the existing skills development initiatives.

Formal business, schools and training colleges may have capacity and facilities to undertake more training.

**PRIORITIES FOR THE SECTOR**

- To implement a comprehensive and strategic skills development initiative to meet the needs of local industry and world markets.
- To implement a skills development programme that is linked to job opportunities and employability of the local community.
- To implement a skills development programme to help people to start their own businesses through the involvement of a range of stakeholders.

**PARTNERSHIP OPPORTUNITIES**

- **Business**: Education and training colleges:
  1. Provide skills related information and
  2. Placements and mentoring.
- **Communities**: Career and business opportunities.
- **eThekwini**: (1) Venues, training provision, funding, training material, monitoring and quality assurance and linkages.
## Urban Greening

<table>
<thead>
<tr>
<th>Stakeholders</th>
<th>Current</th>
<th>Potential</th>
<th>SDB ABM Contact</th>
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<tbody>
<tr>
<td>SDB ABM, Parks, Leisure &amp; Cemeteries Dept, Urban and Landscape Design Department, Natural Resources Section, Community Groups</td>
<td>Greater Durban Community Foundation, Wildlands Trust, DWAF (Coastal Care Programme, etc), Private Sector, DEAT, COASTAL MANAGEMENT</td>
<td>Steve Angelos</td>
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### Current Situation:

The South Durban Basin (SDB) Greening Initiative is directed at landscaping and managing key transport corridors and improvements to Parks in the area. This has since grown to incorporate interventions within ‘Natural/ D’Moss’ areas as well as improvements to Sports and Recreation facilities.

The verge, median and parks, together with the coastal strip, natural open spaces, rivers, canals, form a significant and critical component; and offers an opportunity to improve an environmentally compromised area; and for sustainable job creation with linkages to health, security and safety and tourism; and for business and residential community to capitalise on all available resources within the area towards the purpose of a co-ordinated greening programme.

### Priorities for the Sector:

- To establish a successful ‘Accelerated Greening’ programme which will entail the drawing up of a comprehensive implementation and management plan for each of the greening sectors (coastal, catchments, D’Moss and streetscapes, corridors and precincts), with the input and buy-in from all stakeholders.

### Partnership Opportunities for:

**Business:**

1. Participating in cleaning up the EESMP areas (eThekwini Environmental Service Management Plan (old DMoss))
2. Coordinated corporate social responsibility (CSI programmes that will involve the upgrading of parks and precincts)
3. Taking ownership of green spaces and verges around facilities
4. Sponsoring of green competitions (e.g. the Best Verge Competition)

**Communities:**

1. Taking ownership of the interventions of the city (e.g. through direct and co-management of facilities)
2. Participate in processes aimed at identifying priorities
3. Participate in urban agriculture initiatives.

**eThekwini:**

- Continued support is required from eThekwini Parks and Recreation Department, Urban Landscape Design and the Natural Resources section in the implementation of their various programmes.

## COASTAL MANAGEMENT

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<th>STAKEHOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
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<tbody>
<tr>
<td>Ward councillors, NGO’s, Environmental Groups, Internal Line Departments, National Ports Authority, Defence Force, National, and Provincial Departments</td>
<td>Private Sector Companies</td>
<td>Puven Akkiah Tel no: 031 451 9814</td>
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### CURRENT SITUATION:

The SDB has a long coast line which forms an important 35km. edge to the land area; and a comprehensive plan for the development and management of the coast has been prepared to overcome neglect, deterioration, uncoordinated planning and implementation, and to introduce monitoring of development, and coordinated urban management.

Neglect and deterioration is clearly seen when looking at the available facilities, litter and the condition of stormwater and effluent pipelines.

### PRIORITIES FOR THE SECTOR

- To implement the Coastal Management Plan through participative processes involving all three spheres of government (national, provincial and local), as well as the private and community sectors.

### PARTNERSHIP OPPORTUNITIES

**Business:** (1) Joint branding and signage for areas and key attractions. (2) Funding and other support for cleaning campaigns. (3) Self-regulation in terms of coast related pollution. (3) Beach related (tourism) investment opportunities (e.g. beach cafes, recreation opportunities etc.) (4) Marine and fresh water aquaculture.

**Communities:** (1) Development of tourism opportunities (2) Participating in clean up campaigns

**eThekwini:** (1) Urban greening and landscaping. (2) Environment and conservation awareness campaigns. (3) Support with tourism and economic development (4) Support for users such as fishermen, ski-boat clubs etc.
## BIO-DIVERSITY

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<th>STAKE-HOLDERS</th>
<th>CURRENT</th>
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<th>SDB ABM CONTACT</th>
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<tbody>
<tr>
<td>None</td>
<td>Responsible businesses, WESSA, Conservancies, L&amp;SMME, LED, Indigenous agriculture, Students, Universities.</td>
<td>Puven Akkiah</td>
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<td>Tel no: 031 451 9814</td>
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### CURRENT SITUATION:

In an already compromised area, with a fragile coastline and coastal strip, a number of rivers and canals and a significant open space; the response to growth at a global, national and local level, results in development taking place in an incremental manner. The accumulative effects of this has a non-reversible effect on species, with the few remaining natural areas in the South Durban Basing being further divided and continually put under greater stress.

### PRIORITIES FOR THE SECTOR

- To consciously retain and reconnect environmental corridors and pockets of open space, the coastal strip, road reserves, canals, rivers, streams, parks and open spaces (EESMP Area) through recognising and protecting natural areas, including grasslands, coastal dune, intertidal, marine, forest, swamp and riveriene vegetation.

### PARTNERSHIP OPPORTUNITIES

**Partnership opportunities for:**

- **Business:** (1) Taking co-responsibility for areas and key attractions (2) Joint branding and signage (3) Funding and other support for cleaning campaigns. (4) Maintaining areas of high biodiversity on and adjoining private land.

- **Communities:** (1) Community clean ups, (2) Education and research (3) Participation in environmental awareness programmes (4) Identification, consolidation, linking and improvement of areas of natural vegetation and areas of high bio-diversity.

- **eThekwini:** (1) Including bio-diversity management in Accelerated Greening Programme. (2) Support for extending EESMP Area in the SDB.
## POLLUTION

### CURRENT

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<tr>
<th>STAKEHOLDERS</th>
<th>SDB-ABM, WESSA, Durban Chamber of Commerce and Business</th>
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### POTENTIAL

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<th>STAKEHOLDERS</th>
<th>SDB-ABM CONTACT</th>
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### CURRENT SITUATION:

Many aspects of pollution - past and present - are not being addressed adequately, while a confusing array of legislation, functions and responsibilities means that there is limited alignment or linkage in terms of addressing pollution and pollution related activities.

At present a simple methodology is being developed to ensure that pollution - past and present - is addressed in an systematic, incremental, holistic and participative manner; and which takes perceptions into account to manage them.

Accountability is sought with solutions and innovative thinking encouraged to emerge with possible ways to address the adverse effects of: Transport, Sewerage, CO2, Metals, SO2, Particulate Matter, VOCs, Odours, Tyres, Fuels … etc; and influence behaviours within homes, on the roads, rail, sea and air transport, and in industry.

### PRIORITIES FOR THE SECTOR

- To determine and prioritise pollution challenges
- To produce a document as a guide to address pollution
- To develop methods to demonstrate what action is being taken
- To develop an all-inclusive alignment of activities and resources to converge toward common objectives in reducing pollution, by: collecting, prioritising, and developing an oversight monitoring and measure of many streams of activities that mitigate against pollution.

### PARTNERSHIP OPPORTUNITIES

<table>
<thead>
<tr>
<th>Business:</th>
<th>(1) Participation in finding solutions (2) Waste Minimisation and buy-back centres (3) Improving energy efficiency (4) Improved self-regulation (with a focus on health and safety)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communities:</td>
<td>(1) Participation in finding solutions (2) Monitoring and reporting on pollution (3) Job opportunities</td>
</tr>
<tr>
<td>Government:</td>
<td>(1) Participation in finding solutions (2) Incentivising the reduction of pollution (3) Monitoring and Enforcement (4) Change to policy, legislation and by-laws.</td>
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</table>
### Hostels Integration

<table>
<thead>
<tr>
<th>Stakeholders</th>
<th>Current</th>
<th>Potential</th>
<th>SDB ABM Contact</th>
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</table>
| eThekweni Housing, Department of Housing, eThekwini Line Department: Water, Electricity, Architectural Services, ETA | | Private Sector Companies, Community stakeholders, Hostel Local Negotiating Committee (LNG), Metrorail, SAPS, Department of Housing | Eurakha Singh
| Tel no: 031 451 9800 |

#### Current Situation:
The SDB has 5 hostels and the focus is on the integration of these hostels into the urban fabric. Precinct plans have been completed for the hostel nodes and surrounds. Projects have been conceptualised and are ready for implementation.

Local employers could be considering and improving the conditions their employees live under and assist achieve the long term vision is for hostels to be integrated into their surrounds and to make the environment a safe and pleasant place for all.

#### Priorities for the Sector:
- Since there is uncertainty regarding Provincial Government funding for hostel upgrades there may be a need to review the planned projects and secure financial resources for implementation of projects identified in the precinct planning exercises.
- To ensure the support of line departments in the implementation of the projects.

**Partnership opportunities for:**
- **Business:** (1) Housing partnerships with eThekwini (2) General improvement of hostel surrounding, including involvement in urban greening and recreation (3) Contribution to and involvement in skills development programs for hostel dwellers
- **Communities:** (1) Actively participate in planning processes for hostel upgrading (2) identify and initiate projects relating to the upgrading of facilities and the improvement of the environment
- **eThekwini:** (1) Support initiatives of hostel dwellers and business relating to the hostels (2) Assist with range of municipal functions including Hostel Upgrading & Redevelopment, Taxi Holding Area development, Beerhall Land Release, Area Lighting, CCTV Cameras, Public Ablution Facilities, Sidewalk/Crossing, Upgrading, Urban greening projects, Sport and recreation.
INFORMAL SETTLEMENTS

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<th>STAKEHOLDERS</th>
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<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
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<tbody>
<tr>
<td>eThekweni Housing, Department of Housing, Local councillors</td>
<td>Businesses, Councillors, Provincial and National departments, eThekwini Skills Development, eThekwini Economic Development</td>
<td>Eurakha Singh</td>
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<td>Tel no: 031 451 9800</td>
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Informal settlements are typically the product of an urgent need for shelter by the urban poor. As such they are characterised by a dense proliferation of small, make-shift shelters built from diverse materials, resulting in degradation of the local ecosystem and by severe social problems. Informal settlements occur when the current land administration and planning fails to address the needs of the whole community. These areas are characterised by rapid, un-structured and unplanned development. Protective legislation is a challenge and this situation is no different for the SDB where the following settlements exist: Khayalitsha, Bayhead 1 and 2, Peace Valley, Dakota Beach, Pilgrims X, Peace Valley, Uganda

An audit of SDB informal settlements has been completed. A bi-monthly meeting with Ethekwini Line departments involved in informal settlements. Lobbying and advocacy work is required with Ethekwini housing to prioritise the relocation of informal settlers in the South Durban Basin, because of the strategic importance of the SDB to the city and the Province as a whole.

CURRENT SITUATION:

To engage with local businesses that has employees living in these appalling conditions.

To lobby stakeholders for the allocation of funding to the specific housing projects. To address the appalling condition in which people live in informal settlement through relocations and in-situ upgrading. Socio economic status and the success on the relocation are being reviewed.

To address health, safety and security by improving the public realm.

To establish programmes for the unemployed, women and children in informal settlements to develop skills and increase sustainable job opportunities.

PRIORITIES FOR THE SECTOR:

- **Business:** (1) Housing partnerships with eThekwini (2) Contribution to and involvement in skills development for informal dwellers (3) Assisting with improved access to services

- **Communities in informal settlements:** (1) Actively participate in planning processes aimed at improving conditions (upgrading or relocation) (2) Support eThekwini and business initiatives aimed at improving conditions

- **eThekwini:** (2) Plan for and implement relocations and in situ upgrades (3) Training and capacity building programmes for unemployed women and youth
SOCIAL HOUSING

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<thead>
<tr>
<th>STAKEHOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>eThekweni Housing, Department of Housing, Ethekwini Line Departments: Water, Electricity, Architectural services, ETA, Social Services</td>
<td>Private Sector Companies, Community stakeholders, Social Housing Associations, Private Banking Association</td>
<td>Puven Akkiah Tel no: 031 451 9814</td>
<td></td>
</tr>
</tbody>
</table>

The provision of affordable housing is a key challenge in the SDB with limited land available for housing development. In light of this, Social Housing is viewed as a potential approach to address the housing backlog in the SDB. Social Housing is defined as rental housing stock managed by the Local Council and owned by Housing Institutions.

Feasibility Studies have been completed to determine which sites within the municipality have the potential to provide social housing opportunities. The Municipality is currently finalising the demarcation of the Urban Restructuring Zone with National and Provincial Government. This demarcation would allow the municipality to access social housing funding to develop sites within the SDB.

PRIORITIES FOR THE SECTOR

- To develop a roll out plan for the implementation of Social Housing projects.
- To establish appropriate administrative capacity to manage Social Housing projects in the city.

PARTNERSHIP OPPORTUNITIES

- **Business:** (1) Housing partnerships with eThekwini (2) The establishment of credit and loan agencies to support housing development
- **Communities:** (1) Identify opportunities and participate in planning for new social housing projects in the SDB
- **eThekwini:** (1) Identificain and planning for social housing opportunities in the SDB
HOMELESSNESS

<table>
<thead>
<tr>
<th>STAKEHOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Department of Welfare, Community Participation, Department of Health</td>
<td>Business, communities, NPO’S, Provincial Department of Housing, Housing Associations</td>
<td>Eurakha Singh Tel no: 031 451 9800</td>
</tr>
</tbody>
</table>

CURRENT SITUATION:

Homelessness is a situation in which a person does not have a long term residence, a stable residence, or any residence at all. Homeless people may be found in all parts of the world in varying situations due to a wide variety of causes including; poverty, unemployment natural disasters, political unrest, war, famine, personal misfortune, despair, or illness. Some people freely choose to live a homeless lifestyle; many have an underlying mental illness or substance abuse problem. This situation is no different within the SDB There are a large number of homeless people in the SDB mainly as a result of lack of employment opportunities, social grant assistance, alternate accommodation, and urbanisation. Currently, enforcement efforts assist only in moving people from one location, or City to another. Many of the City Centre centre vagrant and homeless community have been displaced into the SDB.

PRIORITIES FOR THE SECTOR:

- To provide a full package of opportunities for the homeless, as providing alternate accommodation in the form of a shelter does not empower people to take control over their lives. Linked to accommodation issues such as skills development, education and training, as well as the establishment of jobs, must be considered.

PARTNERSHIP OPPORTUNITIES:

There is an opportunity for the private sector, NPO’S and communities to work together to pilot a model that takes people off the street and into facilities that not only provides skills but also addresses issues of unemployment.

Partnership opportunities for:

- Business: Skills development programs in conjunction with homeless shelter development
- Communities: Skills development programs in conjunction with homeless shelter development
- eThekwini: Skills development programs in conjunction with homeless shelter development
# South Coast Road

## South Coast Road Stakeholders

<table>
<thead>
<tr>
<th>STAKEHOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>eThekwini Transport Authority, Roads Provision, Planning Department, Business support and Economic Development</td>
<td>South Coast Road Businesses, also businesses linked to adjacent accommodation, service sector activities, taxi, bus and rail stations</td>
<td>Noma Sokhela Tel no: 031 451 9812</td>
<td></td>
</tr>
</tbody>
</table>

## Current Situation:

The South Coast Road economic corridor is faced with complex, mixed land uses leading to high pressures exerted on the road. The arterial status results in limited measures being taken to alleviate the challenges such as high accident rates and dense traffic congestion. It also has high concentration of economic activities such as manufacturing, retailing and warehousing. Certain parts of the road and sidewalks require rehabilitation, urban design and urban management. The framework plan and detailed design for upgrading certain parts of the corridor has been completed and key projects have been identified and being implemented.

## Priorities for the Sector

- To regenerate primary economic nodes along the corridor such as town centres and activity nodes such as Isipingo, Isipingo Rail, Mobeni, Jacobs, Clairwood, and Bayhead
- To upgrade key intersections
- To establish new East/West road linkages
- Provide safe pedestrian access through the area and across busy roads.

## Partnership Opportunities

### Partnership opportunities for:

- **Business:** (1) Participation in processes relating to South Coast Road redevelopment (2) Identification and implementation of investment opportunities that may arise (3) Support city in Cleaning and Greening efforts around private properties (maintenance, cleaning etc) (4) Partnership opportunities relating to advertising on public infrastructure (e.g. pedestrian bridges)
- **Communities:** (1) Involvement in labour intensive road construction maintenance
- **eThekwini:** (1) Road rehabilitation funding, (2) Landscape/urban designs and implementation, (3) external agencies, and (4) Street trading regulating, management and enforcement.
RAILWAY STATION SURROUNDS UPGRADE

<table>
<thead>
<tr>
<th>STAKEHOLDERS</th>
<th>CURRENT</th>
<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro Rail, eThekwini Transport Authority, Roads Provision, Planning Department, Business Support and Urban Design</td>
<td>Businesses around the stations and access corridors</td>
<td>Noma Sokhela Tel no: 031 451 9812</td>
<td></td>
</tr>
</tbody>
</table>

CURRENT SITUATION:

The areas around railway stations are experiencing rapid growth but issues such as safety and security are sadly compromised and the image and perception of rail as a means of public transport remains a challenge. Synchronising the implementation of projects by Spoornet, Propnet, Portnet, Metro Rail with ETA remains a key challenge.

The areas around the railway stations have grown organically to become commercial nodes. The current Railway Station upgrade is focussing on regeneration of these nodal areas by addressing matters such as aesthetics, safety and security, as well as addressing the image and perception of railway stations.

PRIORITIES FOR THE SECTOR

- To ensure greater use of rail as means of public transport and encourage saving time and transport cost, and reducing pollution.
- To improve the efficiency, cleanliness, safety and aesthetics around railway stations.
- To address enforcement and management issues around these nodes.
- To integrate rail transport into the larger public transport systems of the eThekwini Municipality.
- Develop local economic development and job opportunities.

PARTNERSHIP OPPORTUNITIES

- **Business:** (1) Identify and implement business opportunities benefitting from improved railway stations (2) Support eThekwini in Cleaning and Greening activities around stations and infrastructure provision
- **Communities:** (1) Encourage the improved utilisation of the railway system (where appropriate) (2) Monitor and report on improvement to facilities
- **eThekwini:** A full range of support is required from eThekwini to improve conditions around the stations in the South Durban Basin. Specific support is required for the development of (1) trading facilities, (2) ablution facilities (3) taxi/bus stops, (4) landscape and urban design (5) signage with cross funded advertising.
The SDB together with the eThekwini Transport Authority undertook a traffic study to establish the origin and destination of freight and traffic flows; and developed a Saturn Model to simulate existing traffic volumes and generate scenarios relating to economic growth and development with major land use changes within the SDB. Results of this model reveal that Road, Rail and Public Transport interventions are required to retain travel efficiencies.

At present there is no co-ordinated strategy in place for the development and management of the freight and logistics industry at a provincial and national level. Such a strategy is highly critical considering that the Durban economy is largely based on port and port related activities.

The SDB contains strategic industrial and logistics installations, which interact at the international, national and regional levels. The Port of Durban, Durban International Airport, Petro-Chemical, Paper and Motor sectors have international linkages and the industrial areas of Umbogintwini, Prospecton, Moberi, Congella and Maydon Wharf are important national and regional manufacturing and logistic nodes. The SDB also plays an important part in linking the residents of the SDB to the greater the economic, recreation and social facilities in the rest of the municipality.

To develop and implement a coordinated strategy for the development and management of the freight and logistics industry.

- **Business:** (1) To improve efficiencies (2) Establishment and management of truck holding facilities (3) Moving the transport of goods from road to rail (4) Encourage the switching to cleaner fuels
- **Communities:** (1) Assist in identifying opportunities for improving logistics in the SDB (2) Monitor and report on issues relating to the movement of goods through the SDB (3) Participate in skill development programmes related to the upgrading of logistics infrastructure in the SDB
- **Government:** (1) The development of Truck Holding and Truck Stop Areas, (2) Small Business Development (catering and service facilities at Truck Stops), (3) Driver and Pedestrian Safety awareness opportunities (4) Identification of HAZCHEM and other dedicated logistics routes and regulating movements on other routes
## Social Services: Libraries, Clinics, Sports Facilities, Welfare Services and Schools

<table>
<thead>
<tr>
<th>Stakeholders</th>
<th>Current</th>
<th>Potential</th>
<th>SDB ABM Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ethekweni line departments, Parks and Recreation Leisure and Cemeteries, Department of Welfare, eThekweni Health, Provincial Health</td>
<td>Private Sector Companies</td>
<td>Eurakha Singh Tel no: 031 451 9800</td>
<td></td>
</tr>
</tbody>
</table>

### Current Situation:
A full audit of all social infrastructure in the SDB, including public open spaces, was completed in order to identify gaps in services and relate this to community needs. eThekweni line departments and other spheres of government have been lobbied through various forums to improve and extend the available infrastructure. Of specific concern is the state of disrepair of the social infrastructure in the SDB. This is due to a combination of vandalism and lack of maintenance.

Key challenges faced in addressing the quality and extent of services include commitment of funding by line departments, the absence of effective ward committees and convincing communities to take ownership of facilities and to develop a sense of pride for their area and surrounds.

### Priorities for the Sector:
- To facilitate a process of ensuring that line departments, eThekweni and the other spheres of government, make appropriate budgetary provision for improving access to social services and facilities.
- To improve safety and security, and public realm.

### Partnership Opportunities:

#### Business:
- (1) Funding for new, and upgrading/extension of existing, social facilities
- (2) Corporate social responsibility programmes contributing human resources (volunteers or paid for) to the effective management of facilities
- (3) Education opportunities with a specific focus on technical training programmes
- (4) Education opportunities with a specific focus on maths and science related programmes

#### Communities:
- (1) Clearly identify needs
- (2) Support social responsibility programmes
- (3) Take direct interest in the management of facilities, e.g. involvement in school governing bodies, sport and social clubs and other similar management forums

#### eThekweni (including eThekweni Ward Committees and relevant Departments in Social Cluster):
- (1) Regular assessment of condition of facilities and services offered by facilities
- (2) Participate in forums where priority needs of communities are identified
- (3) Physical and operational maintenance of facilities
## FOOD SECURITY

<table>
<thead>
<tr>
<th>STAKEHOLDERS</th>
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<th>POTENTIAL</th>
<th>SDB ABM CONTACT</th>
</tr>
</thead>
</table>
| Ethekwini Health Department, Ethekwini Community Participation, Provincial Health Department, Local NPO’S, Estates Department, Ethekwini Skills Development, Parks and Recreation, Agri-Forum | Estates Department, Department Environment And Tourism, Department Of Education, Department of Agriculture, Department of Welfare, Business and industry, farmers on Durban International Airport land, in-situ upgraded and relocated informal settlers, NGOs. | Eurakha Singh  
Tel no: 031 451 9800 |

### CURRENT SITUATION:

Poverty and unemployment resulting in hunger and lack of food security remain the greatest challenge facing the communities of the South Durban Basin. A multi-pronged approach has to be engaged in to improve the lives of the people. This approach should include skills development, employment creation, provision of tools and skills and resources for people to grow their own food.

Key challenges in addressing food security include the shortage of land, and identifying appropriate opportunities for local production (on road reserves, verges, vacant lots, canals, open space and the coastal strip).

### PRIORITIES FOR THE SECTOR

- Access to suitable land – short-term leases
- Water security
- Develop markets and added value to products
- Develop skills and provide opportunities for the neediest communities so as to ensure that no individual goes to bed hungry.

### PARTNERSHIP OPPORTUNITIES

- Partnership opportunities for:
  - Business and Community: In true Local Economic Development framework, business and community can partner on projects that will make a direct impact on the lives of the neediest.
  - Government: eThekwini and other government departments have suitable land which could be leased to produce sustainable funding; and they have resources, skills and knowledge to share with the community and are ideal partners.
The SDB ABM defines a core area within a boundary based on the transport routes and land use functionality; while beyond this an area of influence has been loosely defined since it has a significant influence upon the core area, in terms of labour forces, air pollution etc.

The Core area includes the following suburbs within wards: Congella 32, Maydon Wharf 32, Clairwood 66, Grovesnor 66, Van Riebecks Park 66, Ocean View 66, Fynnsland 66, Cave Rock 66, Bayhead 66, Mobeni 68, Jacobs 68, Austerville 68, Mondi 68, Merewent 68, Wentworth 67, Stanvac 67, Treasure Beach 67, Brighton Beach 67, Lotus Park 90, Isipingo Beach 90, Prospecton 90 Airport 90, Salem Community 90, Isipingo 89, Umbogintwini 93, Amamzintotini North 93.

The adjacent sphere of influence includes the following suburb within wards: (ITRUMP, DBN CBD 32), Umbilo 33, Glenwood 33, Durban Bay 64, Lamontville 74, Lamontville 75, Gieglands 76, Umlazi V 76, Umlazi S 76, Umlazi T 89, Umlazi U 86, Umlazi Y 86, Millaziz 89, Ezimbokodweni 93, Amamzintotini South 93.
The SDB is renowned for its industrial development and environmental health issues, however one of its significant features that has been neglected and largely overlooked is its untapped open space system, rivers, canals, parks, and road verges and medians that exist. In the past, these unique and diverse sites have been neglected much to the detriment of the environment and biodiversity.

The SDB has recognised the importance and value of these sites from an environmental health, pollution reduction, tourism, and environmental protection point of view.

The jewel in the SDB open space is the largely sensitive, environmental coast strip. This coastal strip plays an educational, conservation, recreational, and tourism role within the 100km of coast line of the municipality. The beauty of the SDB coast lies in its ability to play different roles - as listed above - to cater for all residents in the municipality. The crowning jewels of the coast line are:

- The Naval Base on the Bluff headlands
- The Blue Flag Beach at Ansteys
- The un-interrupted sea view at Cutting View Point
- The Mangroves at Isipingo Beach
- Pipeline Beach in Amazimtoti
SDB PARTICIPATION REFERENCE GUIDE

Participation

The World Bank Participation Sourcebook defines participation as ‘a process through which stakeholders’ influence and share control over development and the decisions and resources which affect them’ (1996:3). The increasingly scarce resources of the public sector are needed to develop truly Integrated Development Plans (IDP’s) in collaboration with local government. Participatory processes are used as the tool that helps local authorities with decision-making regarding resource allocation. The creation of genuine partnerships between the city and other levels of government, the state, civil society, local communities, the private sector and a number of other stakeholders should provide a much greater opportunity for citizens to engage in partnerships with local authorities around development. Participation involves local governments engaging in a committed and serious manner with people, communities and localities under their jurisdiction. The ‘community’ can be all the people living in an area in which the project will be located, an organisation or body that speaks on behalf of that community, or it could be a community of interested and affected parties with a direct interest in a particular project. Participation is a process of engagement that encompasses the need to involve people, citizens, communities and civil society formations in developmental and other issues that have a direct impact on their lives. The challenge is to involve interested and affected parties in a process of dialogue to generate outcomes that meet shared needs and interests, whilst taking all the diversity of citizens’ interests into account. Depending on the nature of issues under consideration there are differing levels of participation that are appropriate ranging from a little interest in an outcome to those with a deep vested interests in the outcomes. Thus the level of participation varies from simply providing information to some parties to extracting information from the public to improve planning and decision-making, and then to a more active involvement with shared responsibility and even self-determination or delegated authority. The White Paper on Local Government stipulates that through participation, ‘local government has a critical role to play in rebuilding local communities and environments as the basis for a democratic, integrated, prosperous and truly non-racial society’.

All work sourced from CASP Literature Review and Conceptual Overview, April 2004.
## GLOSSARY

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
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<tbody>
<tr>
<td>ABM</td>
<td>Area Based Management</td>
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<tr>
<td>ABMP</td>
<td>Area Based Management Programme</td>
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<tr>
<td>D’MOSS</td>
<td>Durban Metro Open Space System</td>
</tr>
<tr>
<td>DEAT</td>
<td>Department of Environmental Affairs and Tourism</td>
</tr>
<tr>
<td>DIPA</td>
<td>Durban Investment Promotion Agency</td>
</tr>
<tr>
<td>Dti</td>
<td>Department of Trade and Industry</td>
</tr>
<tr>
<td>DTLGA</td>
<td>KZN Department of Traditional and Local Government Affairs</td>
</tr>
<tr>
<td>DWAF</td>
<td>Department of Water Affairs and Forestry</td>
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<tr>
<td>EDU</td>
<td>eThekwini Municipality: Economic Development Unit</td>
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<tr>
<td>ETA</td>
<td>eThekwini Transport Authority</td>
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<tr>
<td>EU</td>
<td>European Union</td>
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<tr>
<td>IDP</td>
<td>Integrated Development Programme</td>
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<tr>
<td>SDB ABM</td>
<td>South Durban Basin Area Based Management Team</td>
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<tr>
<td>SMME &amp; L</td>
<td>Small, Medium, Micro Enterprises &amp; Large</td>
</tr>
<tr>
<td>TIK</td>
<td>Trade and Investment KwaZulu-Natal</td>
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<tr>
<td>TKZN</td>
<td>Tourism KwaZulu-Natal</td>
</tr>
<tr>
<td>UIP</td>
<td>Urban Improvement Precinct</td>
</tr>
<tr>
<td>WESSA</td>
<td>Wildlife and Environment Society of South Africa</td>
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