WATER- SAVING TIPS

• Read your water metre regularly
• Establish if there are any leaks by isolating all taps and check to see if meter moves
• Challenge your family and friends to see who can use the least water
• Discuss water saving with colleagues and friends to promote awareness and learn new tips
• Set goals for your family’s water usage and reward them with a treat if they achieve it
• Check if your toilet is not leaking or overflowing
• Collect water from the shower and use for flushing the toilets
• Have a two minute shower by turning the water off whilst you soap yourself
• Install a rain water harvesting tanks and use this water for toilets too.
• Direct gutter down pipes into the pool. Brush your gutter clean first and put a net over the end on the down pipe.
• Install inexpensive water saving devices such as low flow shower heads and tap aerators
• Don’t do laundry unless you have a full load of washing and the items really need to be washed
• Install sub-meters to outbuildings and cottages so you can directly monitor internal consumption
• Reuse water. Grey water (water used for another household purpose that can be reused) can be used for a number of purposed such as watering the garden;

Don’t flush the toilet unnecessarily as the toilet uses about six litres of water every time you flush.

• Fix leaking taps or report them immediately. A dripping tap (one drop per second) wastes up to 30 litres of water an hour.
• If you take a bath don’t fill up the bath tub. Preferably take a 5 minute shower.
• Close the tap when brushing your teeth. Rather use water from a cup. Turning off the tap when you are brushing your teeth can save up to six litres of water
• Close the tap when shaving.
• Do not rinse glasses and cutlery under running water. Fill a basin and rinse it in.
• Avoid washing vegetables under running water. Use a bowl to do this; re-use the water for instance in the garden.
• Hosepipe usage is prohibited during this period. Wash your car using two buckets of water. This can save up to 300 litres each time you wash your car.
• Wash your car on the grass as this will water your lawn at the same time.
• Teach children not to waste water and engage them in water saving exercising, e.g. teaching them how to read a meter.
• Only water your garden with grey water before 10.00 am and after 16:00 in the evening. Watering while the sun is high wastes water as most of it gets evaporated into the air with the heat of the sun.
• Avoid watering on windy days as the water easily evaporates.
• Make use of “grey water”. This is the water from your kitchen and bathroom that can be reused in the garden.
• Collect rain-water for irrigation from the roof in tanks or containers placed under roof gutters.
Dear Valued Customer

Due to the ongoing drought in the Province, the Municipality is limiting the supply of portable water to all areas with the intention of prolonging the available storage for as long as possible.

In order to stabilize the water at the Wiggins supply system, the City is currently installing restrictors, reducing the flow and pressure and implementing planned water shuts to all properties.

The frequent draining and filling of the water supply system has resulted in prolonged interruptions to our customers (mainly in higher lying areas) as well as repeated bursts to the watermains. These interventions will help to stabilize the water supply system and control the outflow from the reservoirs. Our intention is to provide you with an uninterrupted supply once we have realized the desired savings of 5%.

We urge you to continue using water sparingly and adopt internal water saving and re-use techniques. With your help we will be able to conserve and prolong our precious dwindling water reserves during this difficult time.

Once the level of the supply dams has returned to a safe level, your water supply will be returned to normal.

It is our intention to provide you our best service during these difficult times.

Report water leaks on 080 13 13 013 or Sms 43554 or Email: Eservices@durban.gov.za